

# Smart Meters: Why it is Smart to get one!

Over the next four years the Government are installing free smart meters in every household across Britain as part of their commitment to providing energy efficiency for gas and electricity domestic use in the UK.

Everyone in Great Britain is entitled to a smart meter if they want one and every energy supplier has to offer its customers a smart meter by 2020.

A Smart Meter will accurately measure how much gas and electricity you use each day so no more estimated readings and will also tell you which appliances are using the most energy in your home.

This will help you save energy and more importantly save you money! Contact your energy supplier to arrange for your free smart meter to be installed at your convenience.

## Go on. Get your Gas and Leccy under control!

A Service delivered by **Involve Northwest**  
on behalf of Smart Energy GB



# FREQUENTLY ASKED QUESTIONS

## Q. What do Smart Meters do?

A. A smart meter sends automatic meter readings directly and securely to your energy supplier, resulting in accurate bills, an end to estimates and manual meter readings. The accompanying in-home display is a portable device which shows you exactly how much energy you're using and what it's costing you in pounds and pence, in near real time. Both your smart meter and in-home display will be installed by your energy supplier at no extra cost.

## Q. How do Smart Meters work?

A. Your smart meter measures how much gas and electricity you use and shares this directly and securely with your energy supplier and your in-home display (the bit you'll actually use), using wireless technology. You won't have to take any meter readings manually – your smart meter will send automatic readings to your energy supplier via a secure national network which is solely for smart meters. Though it is a wireless system, you don't need Wi-Fi in your home for it to work. And it won't use your Wi-Fi if you do have it.

## Q. What are the benefits of a Smart Meter?

A. The aim of Smart Meters is to give householders a better understanding of their household usage. It will remove the need for estimated gas and electricity bills as well as identifying which household appliances cost the most in terms of £ motivating you to switch off such appliances when not required saving you money!

## Q. How much will it cost me?

A. Nothing and all meters will cost less than £1 to run each year.

## Q. How do I get a Smart Meter?

A. Everyone is entitled to a smart meter and your energy supplier will contact you between now and 2020 to arrange your installation at no extra cost. Some of us will have to wait longer than others to get our meter, but you can ask your energy supplier directly to see if you can have yours fitted now. You fix a time and day for your supplier to come and install your smart meter. Your supplier fits the meter and shows you how to use the in-home display.

## Q. How long will it take to install my Smart Meter?

A. You'll need to be at home during the installation or have a nominated responsible adult there. It will take approximately 2 hours to install your Smart Meter and require your gas and electricity to be switched off for approx. 30 minutes each whilst installing.

## Q. How do I find out more information about Smart Meters?

A. Visit [www.smartenergygb.org](http://www.smartenergygb.org) for additional information or watch the educational films at [www.youtube.com/smartenergyGB](http://www.youtube.com/smartenergyGB)



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